

The position...	We are looking for an enthusiastic and energetic Gelateria Guru to join our growing team.
The hours...	<p>Full time/ part time opportunities available (shift pattern, including weekend and evening work)</p> <p>We are open 7-days a week with opening shifts scheduled from 7.30 and closing shifts scheduled until 9pm. Please indicate any restrictions to your availability in your application.</p>
The salary...	Living wage employer
The business...	<p>Forest Farm is Scotland's longest established organic dairy farm, producing and retailing a range of award-winning products. We're a small family business who is passionate about contributing to the Aberdeenshire artisan food and drink scene, with sustainability and customer experience at our core. Our mission is to create and serve the best organic and artisan products and offer our customers a unique experience. We pursue this goal tirelessly with the help of a talented and hard-working team.</p>
The role...	<p>If successful, you will be part of a small, close-knit team in a growing business.</p> <p>As a member of our front-of-house staff team, you will become an expert in gelato, speciality coffee and both organic and artisan products. Customer facing, you'll be serving our products with energy and enthusiasm. You'll be motivated to create an incredible customer experience and enjoy engaging with our customers, community, and suppliers.</p> <p>Full barista and gelateria training will be provided to equip you with the skills you need to serve gelato in style and make delicious hot drinks.</p>
The responsibilities...	<p>The fun stuff...</p> <ul style="list-style-type: none"> • Ensuring you provide a fantastic customer experience, engaging and providing support as required • Preparing and serving our popular well-loved products with care and flair • Taking pride in ensuring our gelateria and farm shop is fully stocked, whilst upholding the highest hygiene standards by keeping the shop inviting and clean • Being part of an effective and collaborative member of the front-of-house team in a fast-paced environment

	<ul style="list-style-type: none"> • Work as a team and lead others to keep the shop looking great and fully stocked <p>The boring (but very important) stuff...</p> <ul style="list-style-type: none"> • Operate till and our cash handling procedures • Supervising deliveries, including the checking and verification of delivery notes and stock • Diligently follow health, safety, and sanitation guidelines with care
The person...	<p>The must haves...</p> <ul style="list-style-type: none"> • Exceptional and engaging communication skills • Professional approach with a friendly attitude • Ability to remain calm and polite whilst under pressure – particularly during peak times • Passion for artisan and organic produce, and an interest in sustainable food production • Flexibility with working hours on a rota basis, including weekend and evening shift working. <p>The nice-to-haves...</p> <ul style="list-style-type: none"> • Customer facing experience • Experience in a fast-paced front-of-house / hospitality environment
The process...	<p>To apply to join our herd email your CV and a little about yourself to Beata at Beata@forestfarmdairy.co.uk by no later than 7th January 2022.</p> <p>If shortlisted, you will be invited to interview. Detailed role and responsibilities will be discussed during the interview and full training will be provided for the role.</p>